ISHAN KHANDURI

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**Summary**

Seasoned Test Lead with a proven track record at Deloitte, orchestrating a pioneering SAP brownfield implementation across Industries. Spearheaded cross-functional teams, enhancing test automation and coverage by 20% with Selenium and Agile methodologies. Demonstrates exceptional leadership and effective communication, driving project success and stakeholder satisfaction.

**Skills**

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| * Project Manager * QA Lead * SAP Test Lead * Selenium * Automation Framework * CI/CD * Scrum Master * Page Object Model * ERP implementation * ERP strategy development * Business Requirement Gathering * Test NG * Mobile app testing * Adobe Experience Manager * Google Cloud Platform (GCP) * Boomi * RESTful API * SOAP API * Postman * Database Analysis / Testing * SQL * Automation testing * Defect Management * Requirement Gathering/Analysis * S/4 HANA Implementation * Snowflake | * Software Implementation * Jenkins * Appium * EWM Functional Consultant * Cloud migration * Cloud implementation * Requirements gathering * Quality Assurance * SolMan * Software Development Life Cycle * Agile Methodologies Expert * Healthcare Expert * Cross-platform development * Process Improvement * Project Planning * Project Management * Project Scope * Resourcing * Validation testing * Problem solving * Analytical skills * Effective communication * Cross-functional collaboration * ServiceNow/ITSM * Monday.com * Java |

**Professional Experience**

**SAP Project Manager/Test Lead/Cutover Lead**, 09/2023 － Till Date

**Terumo Americas (Deloitte)**

* Engineered detailed project scopes and managed schedules for effective implementation of ERP SAP initiatives within a Healthcare environment.
* Formulated an execution strategy for the entire project from the ground up, using the Microsoft Project Plan tool to achieve the project goal.
* Delivered complex transitions from legacy systems to S/4 Hana across 8 SAP modules while minimizing business disruptions and ensuring alignment with organizational goals by executing **Cutover plan** for the release.
* Direct full spectrum of SAP S/4HANA across client engagements. Steered development and deployment of **cutover strategies**, go-live roadmaps, hyper-care support plans, and business transition frameworks.
* Led ERP SAP brownfield upgrade project from version 1909 to 2023, managing a team of 60.
* Facilitated cross-functional workshops and knowledge-sharing sessions to gather business requirements, ensuring consistent adoption of best practices in test automation across teams.
* Led kick-offs, status reviews, stakeholder meetings, and managed changes and incidents, resulting in a 30% enhancement of timely deliveries for SAP implementations.
* Contributed as an EWM consultant by monitoring stock movements, executing stock placements, and removals using different put-away, picking strategies, and rules.
* Configuration of warehouse structure by defining storage types, storage sections, storage sections, bins, SCU, etc.
* Performed **User Role Security testing** for an Brownfield implementation.
* Utilized **SAP Solution Manager (SolMan)** to manage and execute **end-to-end testing cycles** across multiple releases, ensuring seamless test coordination and execution.
* Delivered data quality assurance and testing efforts for the **Data, Testing & Reporting** within a large-scale **brownfield migration.** Collaborated with MDG team to validate data mapping, transformation, and replication pipelines, ensuring compliance with quality standards
* Worked on snowflake to validate data entries by executing SQL queries.
* Configured the master data for storage type, storage sections, bin type indicators, and bin structures.
* Engaged stakeholders to define COFTA (an internal automation tool for Deloitte), and demonstrated the tool, leading to multiple client adoptions.
* Collaborated with cross-functional teams to identify test cases for automation, resulting in a 20% increase in test coverage.
* Developed reusable libraries for automating common test scenarios, reducing redundant scripts by 30%.
* Actively contributed to the Test Center of Excellence (TCOE) to promote best practices for test automation across the organization.
* Collaborate proactively with internal SAP teams and external vendor partners to align and execute a cohesive test strategy, integrating quality engineering practices throughout the ERP transformation projects.
* Reduced project delays by 25% through improved cross-team coordination, by facilitating workshops with stakeholders, and developing new processes.
* Configured numerous new projects in ALM and collaborated with SAP, IT, and Business teams.
* Worked as a QA manager to create a test strategy and manage multiple testing cycles, including Unit/String, Integration, OQ, and UAT.
* Developed process flowcharts, system workflows, and business models using Visio.
* Worked with various stakeholders and leads to manage the different phases across projects, which include conducting design sessions, development efforts, defect management, and test execution.
* Coordinated with teams to resolve ITSM and production tickets in Monday.com and ServiceNow.

**SAP Project Manager/Test Lead/Cutover Lead**, 05/2022 － 09/2023

**Terumo Cardiovascular Group (Deloitte)** － Michigan

* Managed project teams of up to 50 members in the design, development, and implementation of ERP SAP applications for a healthcare client.
* Developed detailed Project Plan/Cutover Plan and schedules for ERP SAP projects, including timelines, milestones, budget estimates, and resource allocations.
* Successfully **led the SAP HANA integration**, driving the project from initial planning through to **cutover execution**
* Optimized end-to-end testing cycles across multiple releases using **SAP Solution Manager (SolMan),** enhancing test efficiency, traceability, and defect management
* Proven expertise in defining testing strategies, designed and executed comprehensive test plans, test cases, and validation scripts to ensure data accuracy, completeness, and integrity throughout the **S/4 Hana and Data** migration process.
* Collaborated with external vendors to obtain hardware and software components required for the successful deployment of ERP SAP solutions.
* Conducted regular status meetings with clients to discuss progress reports, deliverables, and upcoming tasks related to their ERP SAP projects.
* Preparing a blueprint of the new warehouse facility by understanding and mapping the business process to the SAP EWM module.
* Supported go-live and post-live support, and helped end users understand the ERP SAP process.
* Identify any potential risks or issues associated with a given project, taking corrective action when necessary.
* Ensured quality control throughout the entire SAP project lifecycle by monitoring progress and making adjustments as needed.
* Streamlined ticket resolution process through effective teamwork on Monday.com and ServiceNow during Hyper Care.

**SAP Test Lead**, 12/2021 － 05/2022

**Terumo Microvention (Deloitte)**

* Successfully led SAP projects, including a $15M+ SAP S/4HANA brownfield migration and managed the project as SAP Cutover Lead/Test Lead.
* **Delivered large-scale SAP implementations**, optimizing processes, and aligning business goals with technical solutions.
* Managed multi-million-dollar budgets & cross-functional teams to ensure timely project completion.
* Created reports, presentations, and other documents to share findings with the management team.
* Led **cutover projects** for SAP ECC implementations, delivering comprehensive testing solutions to enhance scalability and performance
* Optimized end-to-end testing cycles across multiple releases using **SAP Solution Manager (SolMan),** enhancing test efficiency, traceability, and defect management
* Delivered complex transitions from legacy systems to scalable environments which includes SAP HCM integration with other SAP modules while minimizing business disruptions and ensuring alignment with organizational goals.
* Developed tools to automate manual tasks, such as data entry and reporting.
* Coordinated with teams to resolve production tickets in ServiceNow.

**Product Manager/Senior Scrum Master**, 8/2020 － 12/2021

**Walmart (Deloitte)**

* Facilitated daily stand-ups, sprint planning, reviews, and retrospectives for a team of eight, ensuring Scrum processes were followed, and team goals were met.
* Set up Jira/Agile processes from the initial phase for all sprints.
* Developed process flowcharts, system workflows, and business models using Visio.
* Contributed to discussions aimed at gathering business requirements for the product backlog.
* Streamlined end-to-end migration processes, collaborating with stakeholders to achieve seamless deployment on GCP cloud platforms.
* Conducted successful UAT for transitioning 20 existing reports to Tableau leveraging Hive data source within cloud environment.
* Developed and executed risk management strategies to mitigate potential issues during migration, achieving project delivery within budget and schedule.
* Coached a cross-functional team on Agile principles, resulting in a 20% increase in sprint velocity and a 15% reduction in cycle time.
* Mapping requirements and providing the best solutions involving the evaluation and definition of the scope of the project, and the finalization of reports helped create an application usage statistics dashboard in Tableau.
* Provided technical advice to support implementation of new initiatives or programs.
* Prepared comprehensive project status updates, including risks, issues, and timeline changes.

**Product Manager/Senior Scrum Master**, 02/2020 － 8/2020

**Fiat Chrysler Automobiles (Deloitte)**

- Managed the project as a Scrum master by following Agile processes.

- Handled 35+ sprints across all the 4 scrum teams with 30+ team members.

- Enhanced team collaboration and communication, leading to a 30% improvement in team satisfaction scores as measured by internal surveys.  
- Collaborated with Product Owners to refine and prioritize the backlog.  
- Identified and resolved impediments, allowing the team to maintain a consistent delivery cadence and meet 95% of sprint commitments.  
- Managed defect closure activity and closed 450+ Sev1/Sev2 defects.

**Automation/Functional Test Lead**, 12/2013 － 02/2020

**Disney (Deloitte/Accenture)**

- Developed and maintained automated test scripts using Selenium, reducing regression testing time by 40%, and increasing test coverage by 25%.  
- Maintained robust automation frameworks using Selenium WebDriver and Java, which improved testing efficiency and reduced manual testing time by 50%.

- Conducted comprehensive end-to-end testing for Disney Mobile App integrations (iOS/Android).

- Implemented a CI/CD pipeline with Jenkins, automating code integration and deployment processes, which decreased deployment time by 50%, and improved release frequency.  
- Performing the automation feasibility analysis by understanding the application and finding automation candidates.  
- Leverage TestNG annotations to manage and execute automation scripts, and the Page Object Model (POM), while building the automation framework.  
- Collaborated with development and operations teams to integrate automation solutions, leading to a 20% improvement in overall system performance and reliability.  
- Built and maintained automated test scripts for API testing using Postman, resulting in a 40% reduction in manual testing efforts, and improved API reliability.  
- Managed multiple end-to-end integration and functional projects, successfully driving them to completion and closure.

**Functional Tester**, 08/2011 － 12/2013

**Accenture**

- Worked as an expert in requirement gathering and test design activity, interacted with the client to understand and finalize the scope of requirement.  
- Identified and documented over 150 defects using JIRA, working closely with developers to prioritize and resolve issues, leading to a 25% improvement in bug resolution time.  
- Developed and executed over 200 functional test cases to ensure comprehensive coverage of application features, resulting in a 30% reduction in post-release defects.  
- Collaborated with cross-functional teams to review and refine requirements, ensuring clear understanding and accurate test coverage, contributing to a 20% increase in test accuracy.  
- Conducted regression testing for each release cycle, maintaining application stability and verifying that new features did not impact existing functionality.  
- Experience in working with multiple clients simultaneously.  
- Utilized Selenium to automate repetitive test cases, reducing manual testing efforts by 40% and accelerating the testing process.

**Education**

**06/2011** **RVCE** － Bengaluru

**Master of Science** Computer Applications Development

**05/2008** **PESIT** － Bengaluru

**Bachelor of Science** Computer Applications Development

**Certifications**

* Scrum Foundation Professional Certificate SFPC
* Recipient of multiple Performance Excellence Awards for SAP Release Management (Testing, Cutover and Hypercare)